

) ORDER  
) GRANTING  
) WAIVER

Regulation 103-452(b) requires two (2) business days maximum notice to be accomplished by telephone or personal contact prior to disconnecting a customer's gas service for non-payment. Piedmont asserts that personal notification as required under R.103-452(b) is both costly and ineffective. Therefore, the Company requests that the Commission waive the regulation and that the Company be allowed to notify its customers by mail three (3) business days prior to disconnecting service for non-payment, except for Deferred Payment Plan customers, who would continue to receive notification pursuant to R.103-452(c).

The Commission has considered this request and believes that the waiver of the regulation under these circumstances is in the public interest, and would ease the Company's burden of notification.

IT IS THEREFORE ORDERED:

1. That the provisions of Regulation 103-452(b) are hereby waived for the customers of Piedmont Natural Gas Company, Inc., except for Deferred Payment Plan customers, who shall continue to be notified pursuant to Regulation 103-452(c). All customers other than those on a Deferred Payment Plan may be notified by mail at least three (3) business days prior to disconnection of service for non-payment.

2. That this Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

  
Chairman

ATTEST:

  
Executive Director

(SEAL)